

Winter Hospitality Overflow [WHO]

Clark County WA
2019-2020



St. Andrew Lutheran Church
St. Paul Lutheran Church

“WHO is my neighbor?”

Working to bridge the gap between limited shelter space and the increased need for warm and safe accommodations during Vancouver’s coldest months.

Site Locations/contacts

St Andrew: 5607 NE Gher Rd, 98662 Carrie Thatcher 360 635 2918/Jane Seidel 360-607-4339

St Paul: 1309 Franklin St., 98660 Geri Hiller 360 607 3211/ Joy Gault 360 901 5230



Values:

- Ⓢ **Compassion**
- Ⓢ **Acceptance**
- Ⓢ **Accountability**
- Ⓢ **Dedication**
- Ⓢ **Teamwork**
- Ⓢ **Respect**
- Ⓢ **Integrity**

*Homelessness has many faces. There are many reasons our neighbors may lose housing.
Homelessness can affect anyone.....someone you know....or someone in your family.*

ABOUT THE PROGRAM

Thank you for your interest in the Winter Hospitality Overflow [WHO] Program. With your help, we are able to make a significant contribution to sheltering people during the coldest five months of the year.

The WHO began in 2003 with the Interfaith Coalition of SW Washington as a way to address the homeless crisis in our community. In 2004 St Andrew Lutheran and St Paul Lutheran committed to serve as shelters for 5 months each year. It has continued with the support of faith communities, civic organization and support and partnership with the Council for the Homeless and SHARE House. Currently from November 1 thru March 31 each year, 50 families and single women are sheltered at St Andrew and 30 single men are sheltered at St Paul. It is a remarkable and continuing gift and we could not do it without all of you.

Volunteers in our community are the life-blood of WHO, and we thank you for your interest and commitment. This information is provided to help you better understand our goals and values as we work with our community's homeless individuals and families. Above all else we strive for a safe, calm and predictable shelter environment for guests and volunteers alike.

Our guests are screened and referred to WHO through our partners at Council for the Homeless. Each guest agrees to abide by behavior standards as outlined by our partners at SHARE Vancouver.

Our volunteers are required to pass a current background check either through their faith community, community organization, employer or WHO.

Homelessness in Our Community:

- 🌀 The 2019 Point in Time survey on homelessness reported 958 people experiencing homelessness in Clark County.
- 🌀 47% of people who are homeless in Clark County are in families with children.
- 🌀 The estimated wait for a Section 8 Housing Choice Voucher is 5 years.
- 🌀 79% of those experiencing homelessness were housed in Clark County before becoming homeless
- 🌀 54% of those surveyed reported lack of income and/or affordable housing as the main cause of losing their home.

Winter Hospitality Overflow



Population Served:	Families, single women and couples and single men
Shelter Capacity:	St Andrew - 50 [single women, families, couples] St Paul - 30 [single men]
Hours of Operation:	6:30pm – 8:00am
Months of Operation:	November 1 – March 31
Volunteers:	Minimum of 2 volunteers per shift at each site. St Andrew requires 4 volunteers for evening and morning shifts
Staff:	1-2 Share Case Managers are on duty from 6-10:30pm each day
Type of Bedding:	St Andrew floor mats/ St Paul cots
Showers Provided:	On site
Meals Provided:	Hot dinners are served at Share Orchards Inn [5609 NE 102 nd Ave] 6-6:30pm and Share House downtown [1115 W 13 th St] 5-5:30pm. Snacks are served by WHO in the evening. Cold breakfast is provided on site. Lunches to go are also provided for guests.
Day Use Facility:	None
Who's at the WHO?	Case Managers St. Andrew Task Force Opener Volunteers and their Team Lead

Facility Coordinators

St Andrew Jane Seidel, WHO Task Force co-chair 360-607-4339
Carrie Thatcher, WHO Task Force co-chair 360-635-2918

St Paul Geri Hiller 360 607 3211 – site coordinator
Joy Gault jmgault@aol.com – volunteer coordinator



Nightly Schedule and Timeline*

Volunteers should plan to be on their feet doing active work for some or all of the shift. Contact the site for more specific information.

6:00 pm – Task Force Openers, volunteer hosts and case management staff arrive.

6:30 pm – Doors open to guests.

6:30 pm-7:00 pm – Guests arrive; intake completed by case managers

6:30 pm – 9:00 pm – Hospitality

8:00 pm – St Andrew - volunteers and guests set up gym with mats as assigned by case manager. St Paul – sleeping cots are arranged and set up by guests with assistance from volunteers if needed.

9:30 pm – Guests should be settled. Help with any last minute needs for guests and staff. “Lights out” means time for sleep. Lock the front door.

10:00 pm – 6:00 am – Quiet time for guests; light chores completed by volunteers.

6:30 am – Start breakfast.

6:45 am – Guests awaken, eat breakfast and help volunteers with putting away sleeping mats and bedding.

8:00 am – Guests leave for the day; volunteers complete a few last clean up items.

* this is a general schedule....there may be some time variation between sites. Contact us for specific information about shifts at the shelters.

For more information: visit our website www.whoprogram.org or

contact us at 360-200-8757/whoprogram@gmail.com. We will respond within 24 hours